ANTECEDENT
[potentially anger-generating behaviour by a character A (e.g.: negative evaluation of B or something/someone B cares about)]
NB: THIS EXCLUDES situations in which A does or says something against a third person OR is angry at someone else's behaviour!

NON-ENGAGING RESPONSE

IGNORING
Character B pretends nothing happened. Eg.: topic switch, acting indifferent [linked to Ekman's display rule of neutralizing] NB: Fiehler's definition: "The interaction partner -- despite having perceived and interpreted the emotion -- consciously and obviously avoids acknowledging it and dealing with it interactively in manifest way" (2002:93)

DEFLATING
Character B pretends or actually interprets A's behaviour as teasing and responds humorously [linked to Ekman's display rule of masking]

ENGAGING RESPONSE

MILD / COLD
- Disclosure (B expresses feelings calmly, e.g. "What you said hurt me", seeking apology or modification of A's behaviour) [Cold anger]
[This could be linked to Ekman's display rule of deintensifying or intensifying?]
- Analysing (B asks A to explain or reframe)
- Calling into question (B observes calmly that A's behaviour is not appropriate; e.g. invites him to calm down, etc.)
- Entering (B signals agreement or sympathy with A, apologizes)

NON-VERBAL
- Disclosure (B expresses feelings of hurt or (cold) anger, e.g. lowering eyes/head, crying, looking/walking away) [This could be linked to Ekman's display rule of deintensifying or intensifying?]
- Analysing (B invites A to explain or reframe, e.g. raising brows, showing surprise / puzzlement)
- Calling into question (e.g. disapproving look, head shake)
- Entering (B signals agreement or sympathy with A; e.g., through touch, lowering eyes, understanding look, nodding)

VERBAL
- Disclosure: Expression of hot anger, bordering on aggression / threat (e.g. "I am really getting annoyed here")
- Aggression: Negative evaluation of A (including sarcastic remarks), threats (including requests to stop behaviour, in a threatening/warning tone)

NON-VERBAL
- Disclosure: Non-verbal expression of hot anger, aggressive attitude (e.g. angry look, clenched fists, throwing objects, etc.)
- Aggression: Physical aggression

VERBAL
- Disclosure (B expresses feelings of hurt or (cold) anger, e.g. lowering eyes/head, crying, looking/walking away) [This could be linked to Ekman's display rule of deintensifying or intensifying?]
- Analysing (B invites A to explain or reframe, e.g. raising brows, showing surprise / puzzlement)
- Calling into question (e.g. disapproving look, head shake)
- Entering (B signals agreement or sympathy with A; e.g., through touch, lowering eyes, understanding look, nodding)